

Results

- Following a quick QA check, about 25% of the invoices are sent directly to a workflow in TechnologyOne without human intervention and are ready for payment.
- The solution allowed AP staff to work from anywhere and from any device, accommodating the challenges of the hybrid office environment.
- AP staff time spent for invoice registrations significantly reduced, freeing up time for other critical tasks.
- Manual data entry for invoice processing significantly reduced.
- High employee adoption rate, with the AP team embracing the new system positively.
- Improved visibility, with real-time monitoring of the number of invoices being processed.
- Automation and integration with TechnologyOne streamlined the workflow.
- The Council now achieves a 99% compliance rate with purchase orders.

About EzeScan

EzeScan provides fast, cost effective business process automation solutions including simplified document back scanning, accounts payable, data robotic process automation, forms data extraction, mailroom/correspondence automation and highly integrated EDRMS capture. With thousands of installations in Australasia, North America and the UK, EzeScan is your ideal digital transformation provider.



Before EzeScan we only had visibility on invoices when they entered the finance system. Management had no data on how many invoices were building up in the inbox. Now we know exactly how many invoices we have received and where we need to allocate resources.

Dan Wright, Financial Operations Manager at Chelmsford City Council



Michael, the council's dedicated EzeScan consultant, has been pivotal in ensuring a smooth transition and has worked closely with Dan and his team to configure the system to their unique requirements.



Michael's expertise and guidance have been invaluable in setting up the workflows and fine-tuning the system. Thanks to EzeScan, we can confidently manage our invoices and maintain a 99% compliance rate with purchase orders.

Dan Wright, Financial Operations Manager at Chelmsford City Council



EzeScan's cost-effective solution has proved to be a game-changer for Chelmsford City Council, offering not only efficiency gains but also flexibility for their AP staff to work from anywhere.

The council is thrilled with the results, and the successful adoption of EzeScan marks a positive step towards embracing technological advancements in public administration.

As Chelmsford City Council continues to innovate and optimise its operations, their use of with EzeScan serves as an inspiring example of how local authorities can harness cutting-edge technology to drive efficiency, enhance accuracy, and pave the way for a seamless hybrid office environment.