

EzeScan implemented the solution through a web form on the Council's website that generates an email which is automatically categorised using the INDEX module in EzeScan.

Two PDFs are then automatically generated, a raw original and another with all personal data automatically redacted. Both the original and redacted document are saved into Council's Content Manager record-keeping system and delivered to VCAT when required.

The redacted copy is then published to the Council's website to allow public inspection, as required by the new government legislation.



EzeScan was able to make sure that we got everything up there without any issues whatsoever, so we now have a record of the original objection which has not been tampered with, as well as the redacted version as required by the COVID legislation.

Alistair Bourrilhon, Corporate Records Coordinator at Bayside City Council



"The web form has mandatory fields for submission details such as name, address and application number. Choosing which fields to redact in the published PDF is just a simple matter of selecting an item in the dropdown menu in EzeScan."

"It then literally wraps all the security from the content management system into the redacted format."

About EzeScan

EzeScan provides fast, cost effective business process automation solutions including simplified document back scanning, accounts payable, data robotic process automation, forms data extraction, mailroom/correspondence automation and highly integrated EDRMS capture. With thousands of installations in Australasia, North America and the UK, EzeScan is your ideal digital transformation provider.



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